

Account Number	Payment Due Date	Total Amount Due
130528	01/15/2019	\$109.97

PO Box 12, Rupert, ID 83350 800-123-1234 www.cti-id.com

John Doe Smith

**PO BOX 98236
BOISE ID 83318-0326**



Is Your Internet Ready For The Big Game?



Super Bowl 53
can be streamed
LIVE and FREE
on CBS Sports

Contact us for a Speed Upgrade Today!

Current	30 Days	60 Days	90 Days
109.97	.00	.00	.00

Account Summary *See details on following pages*

Previous Balance	.00	
Balance Forward		.00
New Charges		
TELEPHONE SERVICE	71.17	
INTERNET	36.00	
ATC Long Distance	2.80	
Total New Charges		109.97
TOTAL DUE BY Jan 15, 2019		\$109.97

Payments received after 02/19/20 will appear on your next bill.

Rupert (123)123-4567
Internet Support (234)444-2345)

Burley (777)555-1111
Internet Support (874)111-2222

Jerome (645)789-4444
Internet Support (123)123-7777



FOLLOW US ON FACEBOOK
facebook.com/ctifacebook

Manage Your Account Online www.cti-id.com

Account Number	Payment Due Date	Total Amount Due
130528	01/15/2019	\$109.97

Amount Paid \$

*Please allow 7-10 Days for Delivery and Payment Processing

John Doe Smith

**Service Address:
8728 PINE STREET
RUPERT, ID**



Billing Address Changed?
Check here and make changes on the back

Want To Pay With A Card?
Visit www.cti-id.com OR Call 1-800-111-2222

Billing Information

Monthly Charges are Billed in Advance

Recurring monthly charges are billed one month in advance.

Discounts/Credits

Because your monthly charges are billed one month in advance, you may receive a credit when you cancel or make changes to your service. The amount of your credit will be prorated to the date the change was made.

Partial Month Charges

Because your monthly charges are billed one month in advance, you may be charged a prorated amount for new or upgraded services from a prior month. The amount of your prorated charges will be prorated to the date the change was made.

One Time Charges

One-time charges may include Installation or Activation fees, Service Call fees, Early Termination fees, or Labor charges. These charges may also include any equipment you may have purchased (modems, routers, wiring, jacks, etc.)

Bill Due Date

Paying your bill by the "DUE DATE" should enable your payment to be processed before the next billing statement. If your payment is not received by the next billing statement, your account may be disconnected for non-payment, wherein your services will be stopped. If your services are disconnected for non-payment, there is a mandatory minimum \$37.50 reconnection fee. Other fees and deposits may also be required.

Late Fees

An finance charge of .87% will be applied monthly to all accounts not paid in full by the 15th of the month.

Deposits

Since we provide service before it is actually billed, we may require a security deposit to initiate service, based on a third party credit check or ATC payment history. Any deposit amount you pay will be refunded to your ATC account after you make three consecutive months of on-time payments, or after one year (whichever is first).

Insufficient Funds Payment Policy

If your check, bankcard charge (debit or credit), or other instrument or electronic transfer transaction used to pay us is dishonored, refused, returned unpaid, or otherwise invalid for any reason, a processing fee of \$25 will be added to your bill.

Payment Arrangements

An ATC representative is happy to discuss payment arrangements with you Monday - Friday, 9am - 5pm.

Contact Us

For questions regarding your bill please contact your local ATC office. Albion (208) 673-5335, Arco (208) 527-3249, Malad (208) 766-2882. Or call toll free (800) 671-5335.

Explanation of Taxes and Fees

ATC is required by law to bill customers the following taxes and fees. These taxes and fees may change from time to time without notice.

Taxes

Taxes are imposed by federal, state, local, and municipal governments and vary based on where you live, the services you receive, and the amount you pay for those services. Certain surcharges, such as mandated 911 surcharges, also fall under this category. We're required to bill you directly for those charges on behalf of the relevant authority.

Telecommunications Relay Service Fund

A state mandated surcharge that is collected by ATC and paid to the proper state authority to help fund communications solutions for the hearing and speech impaired.

Idaho Telecommunications Service Assistance Program (ITSAP)

A state mandated surcharge that is collected by ATC and paid to the proper state authority. This surcharge helps fund a federal assistance program designed to help qualified low-income customers save on their monthly local phone service, thus promoting universal service.

Universal Service Fund

A state mandated surcharge that is collected by ATC and paid to the proper state authority. This charge helps keep basic exchange rates affordable to all customers in the state.

End User Charge

A federally mandated charge authorized by the Federal Communications Commission (FCC) for providing access to and maintaining local telephone service.

Federal Excise Tax

This percentage based tax is assessed by the federal government for local telephone service.

Federal Universal Service Charge (FUSC)

This federal surcharge assists with the cost of providing affordable service to consumers living in high-cost service areas, rural areas and low-income individuals. It also helps provide service for schools, hospitals, libraries and rural health care providers.

Directory Assistance

Directory/Operator assisted calls are charged at \$1.25 per call.



Pay your bill online with eBill

- SAVE time - It's quick and easy!
- SAVE money - No envelopes, stamps or checks!
- SAVE the environment - Every bit helps!

Sign up at <http://ebill.cti-id.com>

Rupert (208) 436-1912
Internet Support (208)436-1912

Burley (208) 436-1912
Internet Support (208)436-1912

Jerome (208) 436-1912
Internet Support (208)436-1912

Change of Billing Address

Has your billing address changed? Let us know! Or you can update your address online at <http://ebill.cti-id.com/>

New Address _____

City _____

State/Zip _____

Home Phone () _____

Work/Cell Phone () _____

TELEPHONE SERVICE 208-436-1912

Home Phone - Unlimited Local Calling	25.76
Unlimited Long Distance	25.00
Call Waiting With Caller ID	10.00
Emergency 911-Butte	1.25
Call Waiting	.00
Inside Wire	.00
900 Block	.00
976 Block	.00
- Required State and Federal Charges -	
End User Access Residence Line	6.50
Excise Tax	1.32
Fed Universal Service Charge	1.09
Idaho Universal Service Chg-Res	.25
ID Tele. Serv Asst Prog.	.00
Total	\$71.17

TOTAL TELEPHONE SERVICE \$71.17

INTERNET 208-436-1912

200MB - Unlimited Internet	34.95
DSL Bundle	.00
- Required State and Federal Charges -	
Excise Tax	1.05
Total	\$36.00

TOTAL INTERNET \$36.00

CTI Long Distance 208-436-1912

Long Distance Bundle	.00
Out of State Per Minute Charges	2.80
Total	\$2.80

Detail Call Billing for 208-436-1912

Date	Time	Number Called	Minutes	Charge
5/16	7:07:24a	580-775-1001	10.0	1.00
5/17	7:08:30a	580-776-1002	10.0	1.00
5/17	3:34:03p	580-777-1003	7.0	.70
5/18	9:55:58a	580-778-1004	1.0	.10
BILLABLE CALL TOTAL CALLS: 4			28.0	2.80

TOTAL CTI Long Distance \$2.80

BILL TOTALS

Total TELEPHONE SERVICE	71.17
Total INTERNET	36.00
Total CTI Long Distance	2.80
TOTAL DUE by Jan 15, 2019	\$109.97

Phone Number Summary

PHONE #	TELEPHONE	INTERNET	LONG DIST	TOTAL
208-436-1912	\$71.17	\$36.00	\$2.80	\$109.97
TOTALS	\$71.17	\$36.00	\$2.80	\$109.97

